

PAN PACIFIC LONDON

VOL 6

Periscope.

DISCOVER A DIFFERENT SIDE OF LONDON

LOCALE

WAGTAIL ROOFTOP
BAR

INDULGE

AWARD-WINNING DINING THIS
SUMMER AT STRAITS KITCHEN

WELLBEING

WITH LOVE FROM COMO JO LOVES
SUMMER POOL TAKEOVER





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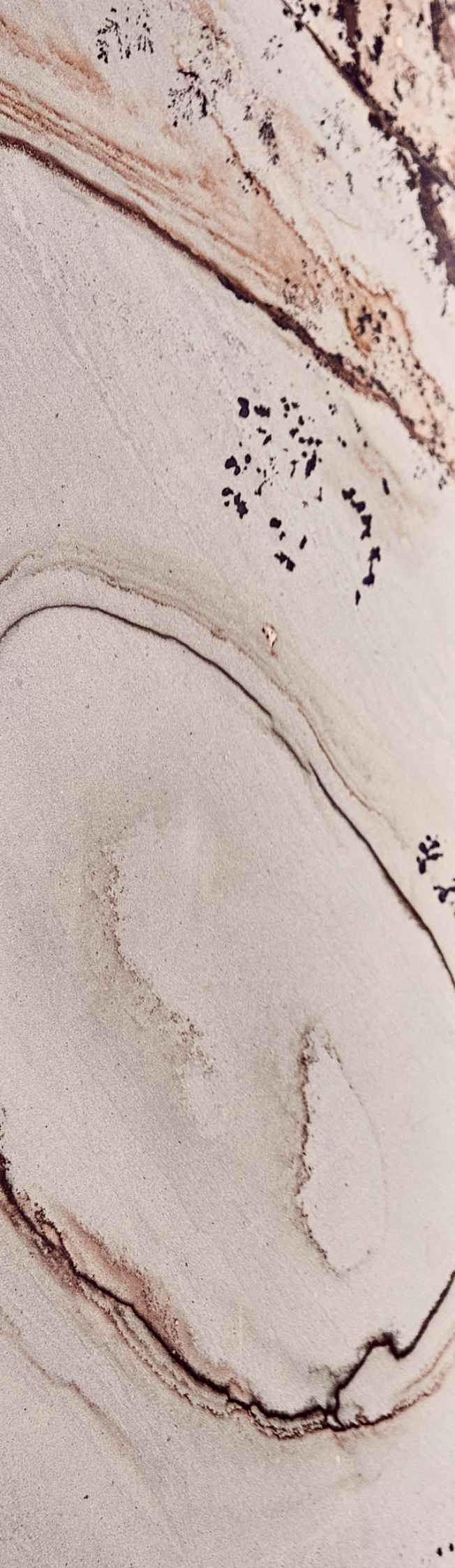


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LONDON'S DIGITAL
NEWS

DISCOVER





Behind The Build

PAN PACIFIC LONDON

London is one of the busiest cities in the world and while there's something uniquely invigorating about the hustle and bustle of this capital, a touch of tranquillity is always a welcome reprieve. This is where Pan Pacific London steps in. The hotel seamlessly blends British elegance with Singaporean sensibilities, drawing inspiration from the serene ambience of woodlands and rainforests.

Its calm atmosphere and comforting colour palette complemented by thoughtful details such as artwork infused with Asian influences, luxury amenities, and in-room curated reads ensure that guests feel at home from the moment they arrive.

The 145-year-old Devonshire House building, originally the headquarters of the Religious Society of Friends after leasing it from the Cavendish family, serves as the backdrop for this contemporary oasis.

Although the original structure was expanded and eventually demolished after 1925, some original features still grace the property. An authentic Victorian shopfront was meticulously removed and refurbished, preserving the craftsmanship for future generations to appreciate. This commitment to heritage permeates the hotel: meeting areas are named after renowned London markets such as Spitalfields and Brick Lane as well as historic coaching inns from the mid-1400s, paying homage to the city's rich history.

While the conscious mind may appreciate an elegant hotel with attentive staff and sophisticated surroundings, the subconscious craves a deeper sensory experience.

Crafted exclusively for Pan Pacific London by a team of experts, a signature scent harmoniously blending classic Southeast Asian essences such as orange, lemon, bergamot, rose, and green tea floats through the public spaces, transporting guests to a state of tranquillity during their stay.

INDULGE

Straits Kitchen & Bar **Second Floor**

Whether you're in the mood for a leisurely breakfast, business lunch, seasonal afternoon tea, elegant dinner, or something indulgent in-between, Straits Kitchen promises more than just a meal. It offers a vibrant journey through Southeast Asian flavours, reimagined with contemporary flair.

Led by Executive Chef Adam Bateman and awarded Two AA Rosettes, Straits Kitchen blends traditional Western techniques and Asian flavours to create bold, refined dishes that both comfort and surprise.

The restaurant's bold interiors, softened by natural touches and floor-to-ceiling windows, offer an elegant yet relaxed atmosphere, perfect for intimate dinners, celebratory meals, or stylish daytime dining.

With its fusion of culinary artistry, cultural heritage and warm hospitality, Straits Kitchen invites you to savour soulful and beautifully composed flavours in the heart of the City.

The Patisserie **Second Floor**

The Patisserie is your go-to for a quick morning pick-me-up or a relaxing pause later in the day. Freshly baked croissants and pastries, paired with delicious coffee or tea, offer the perfect start for those on the go. In the afternoon, unwind with a slice of cake or a delicate macaron, accompanied by a warming cup of your favourite beverage or a glass of Champagne.

Whether you're after a grab-and-go breakfast or a quiet moment of 'me time' in the afternoon, you'll find just what you need at The Patisserie.



SIP

Ginger Lily Bar & Lounge **Ground Floor**

Linger a little longer in our Lounge, where a welcoming ambiance meets a menu of comforting classics, perfect for any time of day. Just moments from the energy of the City of London, this serene spot offers the ideal escape, whether you're catching up with friends, taking a quiet break, or enjoying an informal meeting.

As the day flows into evening, the atmosphere shifts at the Bar, which comes alive with a vibrant buzz. It transforms into a cocktail haven, where skilled mixologists craft both classic favourites and inventive modern creations. Pair your drink with light bites from our curated snack menu, and explore a carefully selected range of premium spirits, fine wines and refreshing beers.

REJUVENATE

SENSORY Wellbeing **Fourth Floor**

For a spot of TLC or a full-body MOT, look no further than our holistic wellness floor. From the 18.5-metre heated infinity pool, saunas and steam rooms to the TechnoBody® gym and spa treatments that blend modern Western science with centuries-old Asian traditions, there's something to suit everyone.

We also offer Bonpoint Beauty experiences, purposefully designed for children aged 5 to 16, giving them the chance to gently explore the world of wellness in a safe and nurturing environment.



LOCALE



TRANSPORT & ATTRACTIONS

LIVERPOOL STREET STATION

2-minute walk, 0.1 miles

National Rail Services to Stansted Airport
Central, Circle, Hammersmith & City and
Metropolitan Lines

Elizabeth Line to Heathrow terminals

London Overground

ALDGATE STATION

7-minute walk, 0.3 miles

Circle, Metropolitan and Hammersmith &
City Lines

BANK STATION

10-minute walk, 0.5 miles

Central, Northern and Waterloo & City
Lines

DLR

FARRINGDON STATION

8-minute tube, 1.3 miles

Circle and Hammersmith & City Lines

Elizabeth Line to Heathrow terminals

National Rail Services to Luton and Gatwick
Airports



LEADENHALL MARKET

9-minute walk, 0.4 miles

Located in the heart of the Square Mile
and boasting a selection of boutiques,
shops, restaurants and bars.

SPITALFIELDS MARKET

9-minute walk, 0.4 miles

Home to contemporary brands,
boutiques, street food and
independent stallholders.

SHOREDITCH

12-minute walk, 0.5 miles

One of the trendiest neighbourhoods
and popular for its world-renowned
restaurants, bars, clubs and art.

BRICK LANE

15-minute walk, 0.7 miles

Five different markets combined to offer
culinary delights, vintage clothing,
unique treasures and independent shops
alongside eye-popping street art.

THE TOWER OF LONDON

16-minute walk, 0.6 miles

A world-famous monument and one of
England's most remarkable structures.

TOWER BRIDGE

22-minute walk, 1.0 miles

Iconic London landmark with an exhibition
in its Victorian engine rooms and a high-
level glass walkway over the River Thames.



Green Is The New Gold Standard: The Future of Five Star Stays

WITH REINO DE VILLIERS, DIRECTOR OF SECURITY, SAFETY & SUSTAINABILITY

We are proud to announce that Pan Pacific London has been awarded the prestigious Forbes Travel Guide Responsible Hospitality Verified badge, becoming one of only three hotels in London to receive this distinguished recognition. This honour highlights the hotel's commitment to sustainability, safety, and responsible luxury.

At the heart of these efforts is Reino de Villiers, Director of Security, Safety & Sustainability, who brings over 18 years' experience in luxury hospitality. Reino has overseen critical areas including fire life safety, health and safety, security and, more recently, the development and integration of sustainability programmes within the hotel. His role has evolved to place sustainability at the core of operations, collaborating closely with all departments to embed sustainable practices from daily processes to long-term strategy.

What does the Forbes Travel Guide Responsible Hospitality Verified mean for Pan Pacific London?

We are incredibly proud to be recognised with the Forbes Travel Guide Responsible Hospitality Verified badge. At Pan Pacific London, we believe that true luxury is rooted in care – for our guests, our people, our community, and our planet. This global verification reflects our commitment to operating responsibly and delivering exceptional experiences with integrity. It is a testament to the hard work of our team who ensure that sustainability is embedded into every aspect of our hotel, from our environmental initiatives to our community partnerships.

What are some of the most impactful sustainability initiatives we've implemented so far?

We are committed to sustainability through our ISO 14001 Certified Environmental Management System, which

provides a structured approach to improving energy efficiency, water conservation and waste reduction.

Our Greengage ECOSmart Gold Award reflects practical efforts such as energy-saving technologies, ethical procurement and encouraging sustainable travel for guests and staff. We're reducing our environmental footprint by replacing bottled water dispensers with mains-fed, filtered systems and cutting single-use plastics in favour of reusable, biodegradable or recycled alternatives.

Our focus on responsible sourcing is evident in menus featuring seasonal, locally sourced ingredients that reduce food miles and support UK producers. We work with specialist partners to promote circular waste management, diverting waste from landfill and reducing food waste. As we work toward Global Sustainable Tourism Council Certification, we continue to support local charities and strengthen our positive impact within the community.

How do our community partnerships, such as with the Chailey Heritage Foundation, complement our sustainability goals?

Our community partnerships play a key role in our broader sustainability goals, which extend beyond environmental impact to include social responsibility. Working with Chailey Heritage, we support children and young people with complex disabilities, promoting inclusivity and wellbeing. Our partnership with Stonewall Housing furthers our commitment to diversity and equality by helping provide safe, supportive homes for LGBTQ+ individuals. Through Whitechapel Mission, we assist people facing homelessness and vulnerability in London, reinforcing our goal to uplift the local community. Together, these collaborations address social sustainability – building stronger, more inclusive communities that thrive alongside our environmental efforts and ensuring our sustainability strategy reflects care for both people and the planet.

How does our hotel reduce waste and manage energy consumption on a daily basis?

At Pan Pacific London, we integrate sustainability into daily operations, aiming to offer a luxury experience with minimal environmental impact. We've eliminated single-use plastics where possible and partner with Change Waste Recycling to maximise recycling, reduce landfill and improve waste management. We favour products with minimal packaging and sustainable materials, supporting a circular economy. Food waste is sent to an anaerobic digestion plant, where it's converted into renewable energy and fertiliser through an oxygen-free process.

Our intelligent Building Management System optimises heating, cooling and lighting, while energy-efficient LED lighting, motion sensors and daily monitoring help reduce consumption. All appliances and equipment are chosen for energy efficiency. These initiatives, supported by partners like Change Waste Recycling, ensure our operations align with our ISO 14001 certification and contribute to our broader sustainability goals.

What new sustainable technologies or innovations are you excited to introduce in the near future?

We're always looking for ways to innovate – we're really excited about the next phase of our water initiatives. After successfully removing plastic bottled water dispensers with mains-fed dispensers across the hotel, we're now looking to complete phase two of that project. We're exploring the potential to introduce an on-site water bottling plant, which would help cut transport emissions and reduce packaging waste even further. In addition, we're exploring more advanced energy monitoring systems to help us reduce consumption and make real-time improvements.



And of course, as part of our journey towards GSTC certification, we're looking at new ways to track and report our environmental impact more transparently. For us, it's all about finding smart solutions that let us operate responsibly, while still delivering the five-star experience our guests expect.

How do you see the future of sustainability evolving in the hospitality industry?

Sustainability is no longer optional in hospitality – it's something our guests, especially our corporate partners, actively look for. Businesses want to align with hotels that share their values around environmental impact and community responsibility. The future of hospitality must be responsible – and we're ready for that.

What advice would you give to other hotels or businesses aiming to become more sustainable?

My biggest piece of advice – just get started. You don't need to have it all figured out on day one, instead start with small, practical steps like reducing waste or improving energy use, and make sure you've got the right people around you. Setting up a sustainability committee made a huge difference for us. You need different voices from across the business – that way, it's not just one person driving the change, it becomes part of your culture. When your whole team feels involved, progress happens faster. It's not about being perfect overnight – it's about making steady, meaningful improvements and being honest along the way.

HIDDEN GEM SPOTLIGHT

Wagtail Rooftop Bar & Restaurant

Just a short walk from the hotel, Wagtail Rooftop Bar & Restaurant sits atop a stunning 1920s building in the heart of the City, offering breath-taking 360° views of London's skyline, including Tower Bridge, St. Paul's, The Shard, and even Battersea Power Station on clear days.

As golden hour sets in, the rooftop comes alive, ideal for sipping chilled rosé, enjoying signature cocktails or dancing to vibrant DJ sets under the summer sky.

Split across two floors, Wagtail blends refined dining with relaxed rooftop vibes. The terrace menu features small plates, sliders, and an impressive selection of wines, spirits, and cigars, perfect for sharing as the city lights begin to sparkle.

Downstairs, Michelin-trained Executive Chef Phil Kearsey curates a seasonal European menu featuring standout dishes like Welsh Rump of Lamb with rainbow chard and lamb jus, and Grassroots Farm Fillet of Beef with potato terrine, herb butter, and chimichurri.

On weekends, Wagtail's popular bottomless brunch draws a lively crowd. Indulge in plates such as Native Blue Lobster & Crayfish Cruffins, Chicken & Waffle, or Corsican Sea Bass Ceviche, paired with free-flowing Whispering Angel Rosé, Joseph Perrier Champagne, or Patrón Spicy Tommy's Margaritas.

Need help finding your way to this unforgettable rooftop or looking to make a booking? Just speak to our Concierge team – they'll be delighted to assist.

FAMILY FUN

Just a splash away from the hotel, set sail on a unique family adventure I. The Terrible Thames Horrible Histories boat tour is a 45-minute, fast-paced cruise packed with laughter, learning and spine-tingling fun. Prepare to tremble in terror at the Tower of London and quiver at the tales of Westminster, as London's murky and mischievous past is brought thrillingly to life on the city's most infamous waterway.

Climb aboard at Tower Bridge Quay and dive headfirst into a tidal wave of terrible tales and scandal-stuffed secrets. Hear of King Henry VIII and his queue of ill-fated queens, shudder at the whispers of Jack the Ripper, gasp at Captain Kidd's piratical plundering, and clutch your throat as you drift past the chilling Execution Dock.

This is history with all the juicy bits left in – perfect for pint-sized historians, budding detectives, and anyone who loves a horribly good ghastly story. And with lively sing-alongs woven throughout – from bawdy sea shanties to royal ballads – you'll be toe-tapping and tunelessly terrorised the whole way down the river.

It's not just the stories that'll leave you wide-eyed – the sights are spectacular, too. From the open-air deck, you'll cruise past London's most iconic landmarks like the Tower of London, London Bridge and Shakespeare's Globe – all while hearing tales that will make your toes curl and your jaws drop. It's sightseeing with a seriously silly and unique twist.

After your voyage through time and terror, keep the summer spirit afloat with a stroll over Tower Bridge to The Scoop. This riverside amphitheatre hosts the fantastic Summer by the River festival – packed with free outdoor cinema, live music and tasty street food. Watch the sun set behind the skyline as you sing and dance along to classic tunes or catch a family film under the stars. A perfect end to a memorable day out in London.

Ready to hop aboard? Speak to our concierge team who'll be delighted to help you plan this horribly fun family adventure.



L O N D O N I N S I D E R

A NEIGHBOURHOOD GUIDE TO GREENWICH



Set along a southern curve of the Thames, Greenwich is one of London's most enchanting neighbourhoods, where the city's maritime past meets historic architecture, a thriving food scene and green open spaces with spectacular city views. Begin your day with a short walk from the hotel to Tower Bridge Pier. From there, step aboard the Uber Boat by Thames Clippers and sail eastwards along the river – a 25-minute journey with drinks available on board and the city's skyline unfolding around you, it's an effortless way to start your adventure in style.

After arriving at Greenwich Pier, make your way to the Old Royal Naval College. Designed by Sir Christopher Wren, its riverside domes and colonnades speak to the grandeur of Britain's naval history. Step inside the Painted Hall – described as 'Britain's Sistine Chapel' – where soaring ceilings are adorned with vast Baroque murals. A short stroll away, the Cutty Sark, once the fastest tea clipper and now the last of its kind, invites you aboard to explore its rigging, timber decks and restored cabins, offering a vivid glimpse into the life of a 19th-century sailor.

From here, wander the cobbled streets to Greenwich Market, one of London's oldest markets. Today, over 120 independent traders fill the historic covered space with artisan crafts, vintage finds, designer accessories, and antiques. Pause at the food court, open daily until 5:30 pm, where more than 40 stalls offer global flavours – from Ethiopian stews and Persian flatbreads to Sicilian cannoli – making it an ideal spot for a leisurely lunch.



Nearby, the iconic Trafalgar Tavern graces the riverside under a vibrant canopy of bunting. Built in 1837 and once a favourite haunt of Charles Dickens, this historic pub sits right on the water's edge. Its large bay windows and collection of naval memorabilia create a charming atmosphere. On a sunny day, the riverside terrace offers an inviting spot to enjoy a crisp glass of wine or a refreshing pint while watching the Thames gently flow by.

To conclude a perfect day in Greenwich, make your way uphill into Greenwich Park – one of London's oldest Royal Parks and once the hunting grounds of Henry VIII. At the summit near the Royal Observatory, you'll be treated to one of the city's most breath-taking views: a sweeping panorama that captures the symmetry of the Naval College, the curve of the Thames, and the skyline beyond. Bring a blanket along with a bottle of wine and some snacks from the market or nearby independent shops, and settle in for a golden hour picnic – an idyllic way to end a summer's day in Greenwich.

DAY TRIPPING

DISCOVER ENGLAND'S WINE COUNTRY



Credit: Denbies Wine Estate



Credit: Balfour Winery by Saltwick Media



Credit: Ridgeview Estate Winery

Few pleasures rival a summer's day in a beautiful vineyard, and England's flourishing wine scene offers many exceptional estates within easy reach of London. The South East's distinctive terroir – chalky soils, cool maritime climate and extended daylight hours – yields remarkable wines, with sparkling varieties rivalling Champagne.

Among the many, the following vineyards, are all an easy journey from London and offer ideal day trips to enjoy terroir-driven wines, scenic vineyard walks and peaceful countryside views.

Denbies Wine Estate, Dorking, Surrey

Under an hour by train from London Waterloo, followed by a pleasant 15-minute walk from Dorking station, Denbies is one of England's largest single-estate vineyards. Experiences range from a vineyard train tour with panoramic views to the 'Secret Vineyard Trail,' a guided weekend walk exploring hidden vineyards and winemaking secrets. Dining options include the Gallery Restaurant with seasonal dishes and vineyard views, the elegant Conservatory, the outdoor Walled Garden Café, and the Cellar Bar for tastings and light bites.

Balfour Winery at Hush Heath Estate, Tonbridge, Kent

A quick train journey from London Bridge and a free shuttle bring you to Balfour Winery, a striking estate among orchards and ancient woodland. With modern design and natural beauty, it is reminiscent of the vines of Napa or Stellenbosch. The tasting room opens onto a terrace overlooking the vineyards – an idyllic spot for a wine flight or lunch from the Winemakers' Kitchen. Guests can enjoy self-guided walks, tours, tutored tastings, and seasonal events like yoga in the vines.

Ridgeview Estate Winery, Ditchling, East Sussex

After taking a train from London Bridge, a 5-minute taxi from Burgess Hill station leads to Ridgeview, a family-run pioneer of English sparkling wine for over 25 years. Set at the foot of the South Downs, it blends award-winning wines, sustainable practices and warm hospitality. Guided tours reveal their low-intervention winemaking, ending with tastings on the garden terrace with views of vineyards and Sussex hills. The Rows & Vine restaurant serves seasonal tapas-style plates designed to complement the sparkling wines. Whether visiting for a leisurely lunch, a vineyard stroll or an in-depth tasting, Ridgeview provides a refined yet welcoming countryside escape.

Top Tip for Oenophiles: A short walk or 5-minute drive from Ridgeview, neighbouring boutique Artelium Estate offers intimate summer weekend tours, tastings, and seasonal events like pizza and BBQ nights – perfect for extending your day into a relaxed vineyard hop through Sussex's scenic wine country.

Whether in Surrey, Kent, or Sussex, these vineyards invite you to slow down, savour excellent wine, and enjoy a sunlit escape among rolling vines – all just a short journey from London.

INDULGE





Award-Winning Dining This Summer at Straits Kitchen

We are proud to share that Straits Kitchen has recently been awarded two AA Rosettes, a well-deserved recognition of the passion and precision our team brings to every dish. Executive Chef Adam Bateman reflects, “The team has worked incredibly hard to bring a sense of lightness and freshness to this menu. The award is a true testament to their dedication, and I’m genuinely proud of everything they’ve achieved.”

Building on this success, we are delighted to introduce our new summer à la carte menu, thoughtfully crafted by Chef Adam. This season’s offering is a celebration of bold, vibrant Southeast Asian flavours, seamlessly balanced with Western techniques and impeccably sourced British ingredients. We’re fortunate to collaborate with trusted suppliers like Aubrey Allen, our butcher partner with whom Chef Adam has had a relationship with for over 35 years, whose exceptional produce forms the backbone of the menu.

Signature highlights include the Hand-Dived Scottish Scallops - thinly sliced and marinated in a soy, sesame oil and chilli dressing, served in their shell with an

onion purée, fresh diced apple and a red curry crisp for added texture. The Slow-Braised Beef is also a stand out dish with its melt-in-the-mouth tenderness, perfectly complemented by hibiscus-pickled pink onions to cut through the richness, crispy onions for an added crunch and charred baby leek to perfectly round off the dish. Seafood aficionados will be drawn to our Crab Pappardelle where fresh pasta is doused in a velvety coconut and chilli laksa emulsion, and enriched with earthy brown crab and white Devon crab before a finishing touch of crisp green apple and a topping of caviar for saline elegance.

For a light yet indulgent finale, the Citrus Set Custard offers a modern summery twist on crème brûlée. Creamy and rich with brown sugar depth, it is served alongside blood orange and pink grapefruit in both sorbet and compote forms, crowned with a crisp blood orange sugar tuile for a perfectly balanced finish.

To make a reservation to try the new menu, speak with our friendly team during your stay.



The Guinness Terrace

This summer, we are delighted to unveil the Guinness Terrace, a vibrant new al fresco destination set to become a lively hub for guests and Londoners alike. At the centre of this stylish outdoor space sits a lovingly restored retro ice cream van, serving up rich, creamy Guinness 0.0% ice cream and indulgent Guinness Floats – a grown-up twist on a nostalgic classic. It's a bold, refreshing taste of summer in the city.

Open daily from 12 pm to 9 pm, the Terrace offers an exceptional line-up of drinks – from perfectly poured Guinness and chilled pale ales to crisp wines and premium spirits – ensuring there's something for everyone to enjoy.

Complementing the drinks and alcohol-free Guinness ice cream is a curated menu of elevated light bites inspired by classic British favourites. From Cottage Pie Croquettes and Blythburgh Pork & Apple Sausage Rolls, to a Half Pint of Prawns with Marie Rose sauce, and artisan Sourdough Cheese Toasties, each dish is crafted to be savoured al fresco alongside a refreshing pint of Guinness, glass of wine or cocktail.

Whether you're stopping by for a spontaneous post-work drink, meeting friends for a pint in the sunshine, or enjoying a leisurely bite after a day of sightseeing, the Guinness Terrace offers a vibrant celebration of summer, city life, and exceptional food and drink – the perfect spot to unwind and soak up the city atmosphere.



ARTFUL SERVES:

From artist's palette to your palate

At Ginger Lily Bar & Lounge, every detail tells a story – from the curated décor to the eclectic collection of artworks that bring the space to life. This summer, we're delighted to launch the first two cocktails in a new Artful Serves series inspired by the stunning masterpieces that grace our space.

From the artist's palette to your palate, each cocktail is the bartender's liquid interpretation of their chosen artwork in Ginger Lily Lounge, thoughtfully crafted to echo the mood, textures, and stories behind each piece. These signature drinks invite you to savour a unique sensory journey, where mixology and art come together in perfect harmony.

The Hands of Love

Created by Andrea Mussa, Head Bartender

Inspired by Michaela Yearwood-Dan's evocative painting *The Hands of Love*, this cocktail captures the artwork's layered greens and botanical motifs through a blend of fresh cucumber juice, house-made lime cordial, and botanical gin. Andrea's creation mirrors the painting's soft, natural tones with ingredients chosen for their freshness and quality. Served over ice in a rocks glass with cucumber garnish, the drink offers a clean, contemporary tasting experience rooted in nature.

Birds and Peaches

Created by Ka Man Kwok, Bartender

Inspired by Dr. Earl Lu's *Birds and Peaches*, this cocktail reflects the painting's vibrant stone fruit tones and delicate brushwork through a blend of peach liqueur, whiskey, and oolong tea. Steeped in tradition, the tea adds smooth complexity, while citrus and honey provide contrast, echoing the balance of light and shadow in the artwork. Rich, aromatic and beautifully balanced, the drink offers a sensory interpretation of the painting.

WELLBEING



A close-up, low-angle shot of a woman lying on her back, eyes closed, in a relaxed state. She is wearing a large hoop earring. The background is softly blurred, showing what appears to be a spa or wellness setting with warm lighting.

UNLOCK YOUR BODY'S NATURAL DETOX: THE POWER OF LYMPHATIC DRAINAGE

After a long journey, your body deserves gentle care and rejuvenation. Lymphatic drainage has swiftly become one of the most sought-after wellness treatments, celebrated for its remarkable ability to support the body's natural detoxification and soothe inflammation. This increasingly popular technique gently stimulates the lymphatic system – an essential part of your immune function that expertly clears away waste, toxins, excess fluid and proteins that often build up during travel.

The lymphatic system relies on subtle muscular movements and precise manual techniques to keep lymph flowing smoothly. Yet after many hours spent seated, combined with travel stress or changes in routine, this flow can become lethargic, leading to swelling, fatigue and heavy sensation. Through a series of delicate, rhythmic strokes, lymphatic drainage encourages healthy circulation and filtration, helping to relieve these all-too-common travel-related discomforts.

At our SENSORY Wellbeing Floor, we invite you to indulge in this restorative ritual through our signature 60-minute Lymphatic Drainage treatment. This experience pairs expert manual techniques with the nourishing benefits of Naturalia Sintesi's advanced mud and modelling cream. The functional mud gently draws out impurities and stimulates metabolism, while the modelling cream supports lymphatic flow, reducing localised puffiness and refining your body's contours.

Our guests emerge feeling lighter, refreshed, and renewed, with visibly reduced swelling, improved digestion and a vibrant sense of vitality. With continued treatments, these benefits grow, enhancing immune resilience and unveiling a radiant, healthy glow. Whether you are recovering from long-haul travel, seeking relief from water retention, or simply investing in your long-term wellbeing, lymphatic drainage offers an elegant and highly effective solution. Our expert therapists carefully tailor each session to your individual needs, ensuring immediate comfort and lasting vitality.

To reserve your appointment, please contact our wonderful SENSORY Wellbeing team who will be delighted to assist you.



With Love From Como

Escape To Lake Como This Summer

Benvenuti a Lake Como! This summer we're delighted to welcome you to experience our vibrant With Love From Como summer pool takeover in partnership with luxury fragrance brand, Jo Loves. Infusing London with the effortless charm of Italy, our infinity pool has been transformed into a serene lakeside escape inspired by Lake Como and the captivating limited-edition Jo Loves scent it inspired. Drawing on the fragrance's lively notes of clementine and basil, this exclusive experience is open to hotel guests and wellbeing day-pass holders, and will run through September – bringing a true taste of la dolce vita to the heart of the City.

Step onto our SENSORY Wellbeing Floor and embrace the 'dulce far niente' – the sweetness of doing nothing – as the City's usual hustle softens to a gentle murmur. At the heart of this multisensory experience lies our stunning 18.5-metre infinity pool,

offering enviable views across London's skyline. Lining its edge, vibrant parasols provide a bright, joyful contrast to the tranquil blue water, while elegant orange sun loungers add that unmistakable Italian flair. It's the perfect setting to unwind, a Clementine Mimosa in hand to watch the world drift by.

Jo Malone, Scent Maverick and Founder of Jo Loves comments:

"Come join me in the heart of London for a tiny, sun-drenched slice of Como at Pan Pacific London this summer. Sip a mimosa, breathe in notes of clementine and basil while savouring a tomato and mozzarella lunch. Close your eyes - you're in Como.

Love, Jo"



Just moments away from the comfort of your sun lounger, our Mindful Studio has been reimagined as the stylish Café Como – a chic poolside retreat offering a taste of Italian summer sophistication in the heart of the City.

Guests can sip refreshing Limoncello, Clementine or Peach Mimosas served from the Jo Loves bar cart, either at their table in Café Como or to enjoy while luxuriating on a sun lounger. Café Como's Italian-inspired menu also features delicious light bites such as the Wild Mushroom Arancini, classic Tomato & Basil Bruschetta or vibrant Caprese Salad bringing a taste of Italy to the City.

Little ones will enjoy indulging in a strawberry ice cream from the comfort of the cosy, dedicated children's beanbag corner, complete with playful activities to keep them occupied, before diving back into the pool to make a splash.

As part of the summer pool takeover in partnership with Jo Loves, we will be hosting a monthly Fragrance Cicchetti in Café Como on the last Wednesday of every month. These complimentary drop-in sessions offer guests an immersive sensory journey where they are able to explore Jo Loves' new fragrance collection in a unique scent tapas experience.

Guests are able to create their own personal 'plate' of fragrances: bath cologne is gently warmed in a tagine releasing a luxurious cloud of scented steam, while cleanser is shaken over ice and elegantly strained into a glass, then whipped to perfection; and a feather-light foamed lotion is artfully brushed onto the skin for a truly sensory experience – it's a celebration of scent and sensation like no other.

Be transported to the magic of Lake Como this summer – no passport required!

SHOPPING



BOXHALL CITY



Credit: Luke Dyson, Boxhall City



Credit: Luke Dyson, Boxhall City



Credit: Luke Dyson, Boxhall City

Just across the road from the hotel, Boxhall City – the latest venture from the acclaimed Boxpark group – has opened within the beautifully restored Metropolitan Arcade, an Edwardian architectural gem at the heart of Liverpool Street. This vibrant food hall brings together 14 independent kitchens, offering a spectacular collection of global cuisines all under one roof – from artisan coffee and freshly baked pastries to gourmet burgers and authentic Singaporean curry puffs.

Beneath a stunning glass roof and atop original stone floors, the venue perfectly blends historic charm with contemporary energy. A rotating chef-led kitchen keeps the menu fresh and exciting, showcasing emerging culinary talent and inventive new dishes each month.

Must-try vendors include Eggslut with its indulgent egg-centric brunches, Inamo Sukoshi's creative Asian fusion, and Soft Serve Society, famed for its imaginative ice cream flavours. Bread enthusiasts will love Sourdough Sophia's artisanal loaves and pastries, while Club Mexicana offers bold, plant-based Mexican street food.

Other highlights feature Gaucho's Argentinian steaks, Old Chang Kee's famous curry puffs, and Burger & Beyond's gourmet burgers. Coffee aficionados can savour expertly crafted brews at BOKI Coffee, completing a truly global culinary lineup.

Whether you're popping in for a quick lunch, catching up over cocktails, or seeking a more lively evening out, Boxhall City delivers a dynamic, delicious new destination brought to you by the creators of London's pioneering Boxpark concept and right in the heart of one of the City's most historic districts.

COLUMBIA ROAD

FLOWER MARKET



Every Sunday, a quaint road in East London (close to the hip-and-happening Shoreditch and Hackney areas) is transformed into the iconic Columbia Road Flower Market where locals and visitors can spend the perfect laid-back day.

The market is open from 8 am to 3 pm and is only a 25-minute walk from Pan Pacific London. And don't take its name literally. The market is famed for its foliage and flowers, and you can find every kind of plant and knick-knack, from herbs and bedding plants to numerous vintage clothing shops, pottery shops, perfumeries and independent art galleries. If you like something a bit different, this is where to do your shopping.

If you enjoy walking with a coffee, grab one to-go from Start Space, which opens at the same time as the market. If you get thirsty or hungry after all that walking (and haggling), there is no shortage of pubs, cafés and restaurants nearby. For a classic British afternoon experience, The Royal Oak is a traditional English pub for a pint or Sunday lunch. For something a little more "la dolce vita", Campania serves up pasta made fresh daily and can be sold to-go if you'd rather enjoy it at home. For brunch, you need look no further than Bourne & Hollingsworth, who offer a menu as varied as a classic English breakfast to a crab pretzel roll.

For those looking to buy plants (as opposed to taking selfies in front of the stalls), arriving early in the morning means the freshest flowers, while going close to 3 pm means getting the best deal as most vendors try to clear their stock before closing. One of the oldest stalls is Saffron Flowers which has been run by Dennis since 1973, though many of the sellers have been setting up stalls for decades.





ONE NEW CHANGE



Situated in the heart of the City of London and just steps from the iconic St Paul's Cathedral, One New Change has become a sought-after destination for shopping, dining and leisure, all conveniently located just a 15-minute walk or a 10-minute drive from the hotel.

One New Change is home to over 60 stores and restaurants, where discerning shoppers can discover elegant menswear at John Henric, indulge in the refined skincare offerings at Aesop, or explore a selection of high-end labels such as COS, Massimo Dutti, and Reiss.

Dining at One New Change offers a diverse range of options to suit every occasion. Savour the casual yet impeccably crafted fare at Gordon Ramsay's Bread Street Kitchen, or immerse yourself in the theatrical, pan-Asian flavours of Ivy Asia, whose striking interiors are as memorable as the menu. For lighter fare, both Urban Greens and Garbanzos serve fresh and wholesome meals, ideal for a midday pause. The crowning feature is Madison, the rooftop bar and restaurant boasting one of London's most breathtaking terraces with unbeatable views of St Paul's Cathedral. Here, guests can enjoy expertly crafted cocktails while soaking in sweeping city skyline – an ideal setting for after-work drinks or weekend indulgence.

Beyond its exceptional shopping and dining, One New Change offers engaging leisure experiences to enrich your visit. The highlight is undoubtedly the F1 Arcade, where visitors can immerse themselves in the adrenaline-pumping thrill of Formula 1 racing simulators. Featuring state-of-the-art technology and realistic race environments, the F1 Arcade delivers an authentic racing experience that's perfect for both seasoned motorsport fans and casual players looking for excitement. Alongside this, the centre hosts thoughtfully curated seasonal events and exhibitions that add cultural depth and vibrancy to your visit.

For assistance with planning your visit, speak to our wonderful Concierge Team.



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