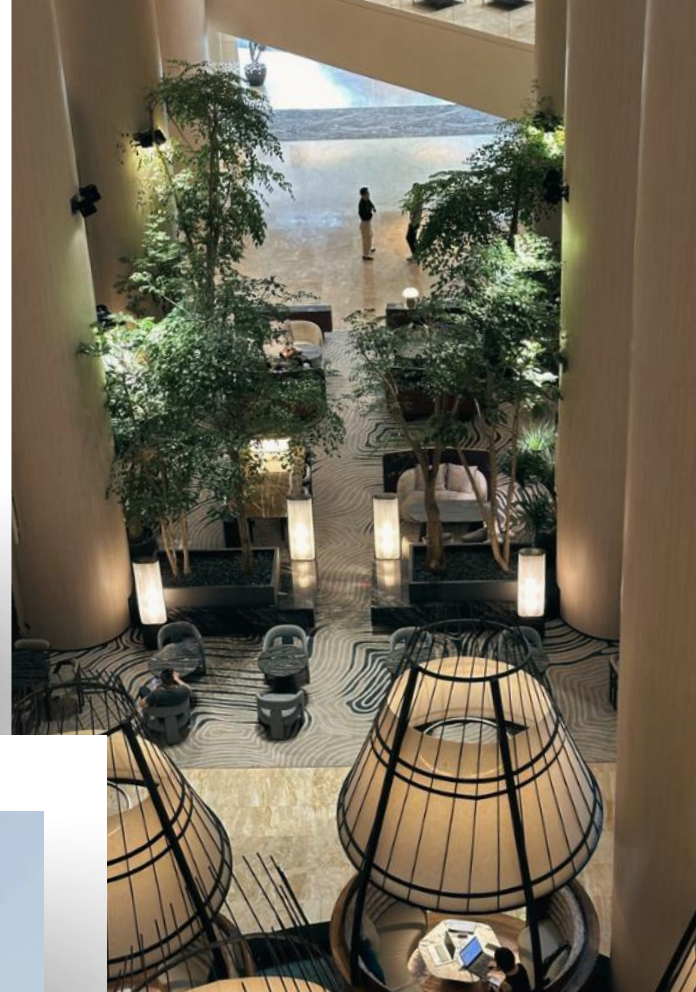


Sustainability Initiatives

Pan Pacific Singapore



PAN PACIFIC
SINGAPORE



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Commitment to Sustainability

We are deeply mindful of our environmental footprint and we are committed to operate responsibly across our operations, with Green Committees formed to champion and enhance our sustainability efforts.

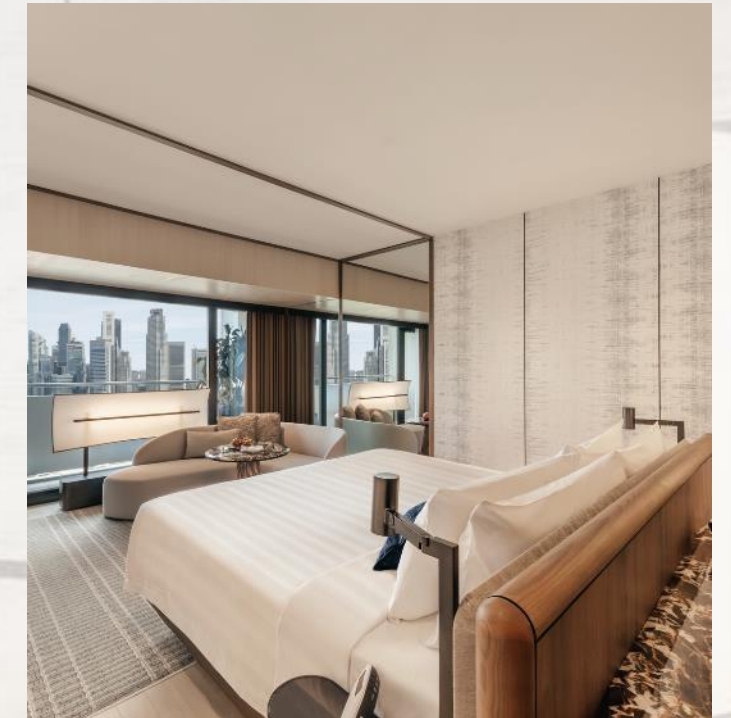


Eco-conscious Choices for Guests

As part of our sustainability initiatives, we **encourage guests to participate** in water and energy conservation efforts.

By hanging towels on racks **instead of requesting daily washes**, and using the provided cards to indicate **when bed linens do not need changing**, we significantly reduce our environmental footprint.

These practices help save substantial amounts of water and energy, contributing to our commitment to eco-friendly operations.



Energy Conservation



Pan Pacific Singapore has transitioned to **LED Light Fittings** in all guest rooms and common areas. We use an **energy management system** to automatically power down lights and adjust air-conditioning to a low-speed setting when guests are not present.

Motion sensors have been strategically installed in service lifts and the lobby, equipped with **dimmers** to optimise lighting based on occupancy and traffic. **Photo sensors** ensure optimal utilisation of natural daylight in specific areas of the hotel, minimising the need for artificial lighting during daylight hours.

Through these new implementations, the hotel has seen a reduction in energy usage from **55.95kWh per guest night in 2023 (Jan - May)** to **42.89kWh per guest night in 2024 (Jan - May)**.

This translates to 23% energy savings per guest night.



Renewable Energy



The hotel is actively implementing energy conservation initiatives, and not too far in the future, we will be installing **solar panels on our rooftop**. This initiative aims to harness renewable energy and power specific aspects of the hotel's operations, aligning with our commitment to energy savings.



Water Conservation

A concerted effort to reduce plastic waste is underway, seen in the installation of **filtered drinking water taps** in guest rooms and **biodegradable drinking cartons** in all event spaces, eliminating the use of over **1,600** single-use plastic water bottles per day in the hotel.

All bathrooms in the hotel are equipped with **water-efficient faucets** and **dual-flush cistern water tanks**, promoting responsible water consumption.

Drip-irrigation systems have been implemented across multiple areas, optimising water usage in landscaping.



Waste Reduction

Reusable soap dispensers have been introduced to each of the hotel's 790 guest rooms. This has resulted in the **elimination of single-use miniature amenities**.

This initiative has prevented the usage of an average of 1,000 miniature amenities daily
(Based on maximum occupancy).

Each room is also equipped with a **recycling bin**, which is sorted by Housekeeping and disposed of in appropriate bin centres.



Dining & Events Initiatives

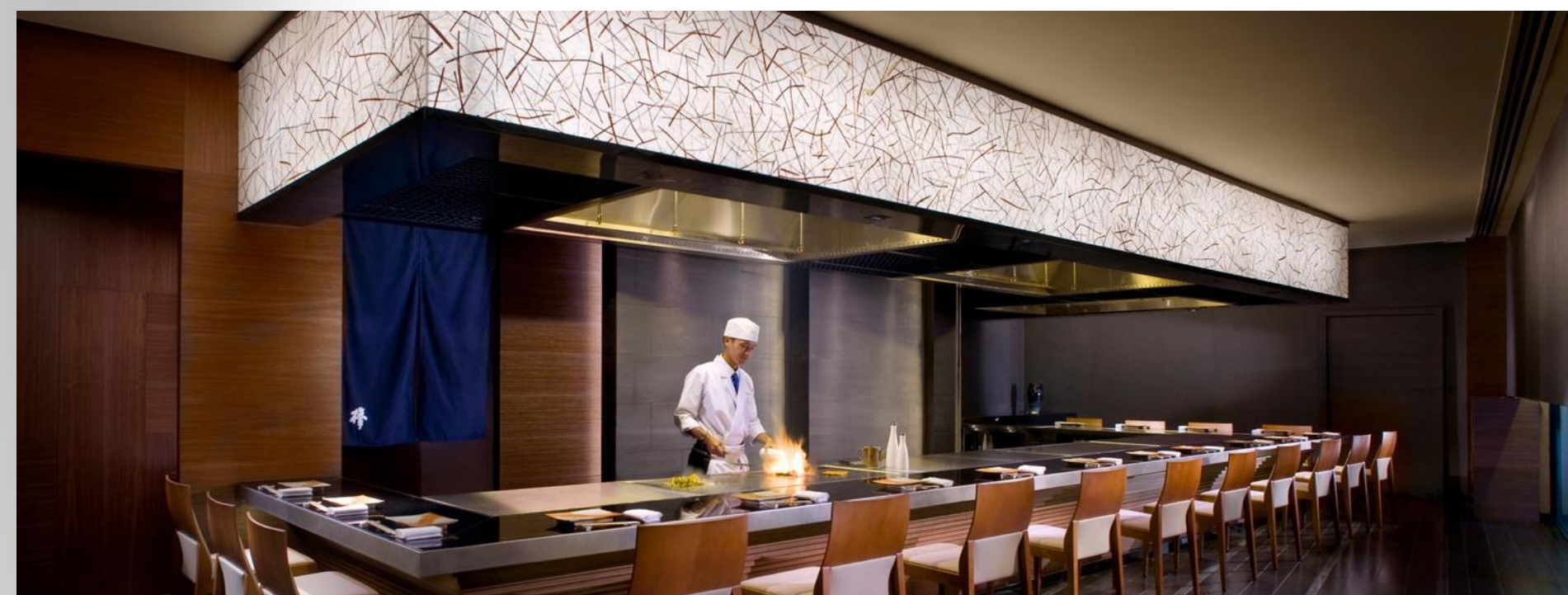
In early 2018, the hotel took a stand by **completely removing shark's fin** and **shark products** from its offerings, aligning with ethical and sustainable practices.

All dining venues have **eliminated the use of plastic straws** in the same year, contributing to the reduction of plastic waste.

We've introduced a state-of-the-art **food waste digester** that processes all food scraps in the hotel, converting waste into compost.

Additionally, we've replaced traditional chafing dishes in restaurants and event spaces with the waterless and cableless **EcoBurner** system, enabling us to maximise our efforts in water, energy and waste reduction.

At the hotel's buffet restaurant, Edge, we use **Lumitics Food Waste Management** to track and reduce food waste by optimising preparation quantities.





Dining & Events Initiatives

Our menus offer a range of **plant-based options**, supporting diverse dietary preferences and a more sustainable food system. For majority of takeaways and orders, our restaurants use **biodegradable food packaging**.

We now use **paper certified by the Forest Stewardship Council (FSC)** for all our meetings and events, which represents a commitment to environmental responsibility and sustainability.

The hotel gives **priority to locally-owned businesses** to ensure the quality and sustainability of goods and services for seafood, meat & vegetables.



◀ Refillable EcoBurners used in Pan Pacific Singapore

Social Initiatives

Pan Pacific Singapore proudly presented **“The Snowflake”** last Christmas, the third latest addition to the hotel's collection of exquisite festive ornaments, **in collaboration with Assisi Hospice**, Pan Pacific Singapore's long-standing charity partner since 2004.

The snowflake motifs found on these ornaments were painted by Assisi Hospice's palliative patients, both of whom find joy and comfort in creating beautiful art pieces. **100% of proceeds** collected from the bespoke ornament were fully donated to Assisi Hospice, in line with the hotel's unwavering support of their cause.

We also actively **contribute to local fundraisers** organised by local non-profit organisations and charities seeking sponsorship, such as Dementia Singapore, Singapore Disability Sports Council, and Fei Yue Community Services.



Art Initiatives

The **Public Art Space**, 220 square metres of dedicated space on level two of Pan Pacific Singapore, overlooking the Grand Atrium, showcases collections by international and local artists with regularly rotating exhibitions.

The decision to create Public Art Space is based on the hotel's **commitment to the local community**; particularly supporting local arts in the most accessible way possible and making it available for public enjoyment.



Partnerships

Recently, we partnered with Diplomatic Network (Asia), to host the **ASEAN + BRICS Roundtables**, where over 120 distinguished diplomats and dignitaries gathered to discuss crucial topics surrounding global governance and sustainable trade for food security.

Through our commitment to local and global initiatives, **we aspire to drive meaningful change and sustainable progress in our community and beyond.**



Back of House



The hotel has instituted a range of sustainable measures throughout the back of the house, to effectively implement and uphold green initiatives all around.

Unfinished toilet paper rolls are repurposed and distributed within the internal staff washrooms, minimising waste. **Soiled towels and bedsheets** are cleaned and **thoughtfully upcycled**, and utilised for other purposes within the hotel.

An **initiative to align meal preparations** in the staff cafeteria with the number of associates present per day, ensures that food is prepared in a manner that minimises excess and wastage.

Sustainability Certifications



The GSTC Criteria is the global standard for sustainable travel and tourism. The GSTC Industry Criteria for Hotels fosters sustainable tourism practices across four key areas: Effective sustainability planning, maximising social and economic benefits for the local community, enhancing cultural heritage, and reducing negative impact to the environment.



The BCA Green Mark awards recognises developers, building owners and individuals who have made outstanding achievements in environmental sustainability in the built environment.



Our ISO 14001 and ISO 45001 certifications further emphasise our commitment to environmental management and occupational health and safety. These achievements align with our broader sustainability goals and reflect our dedication to creating an exceptional, responsible hospitality experience for our guests.



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