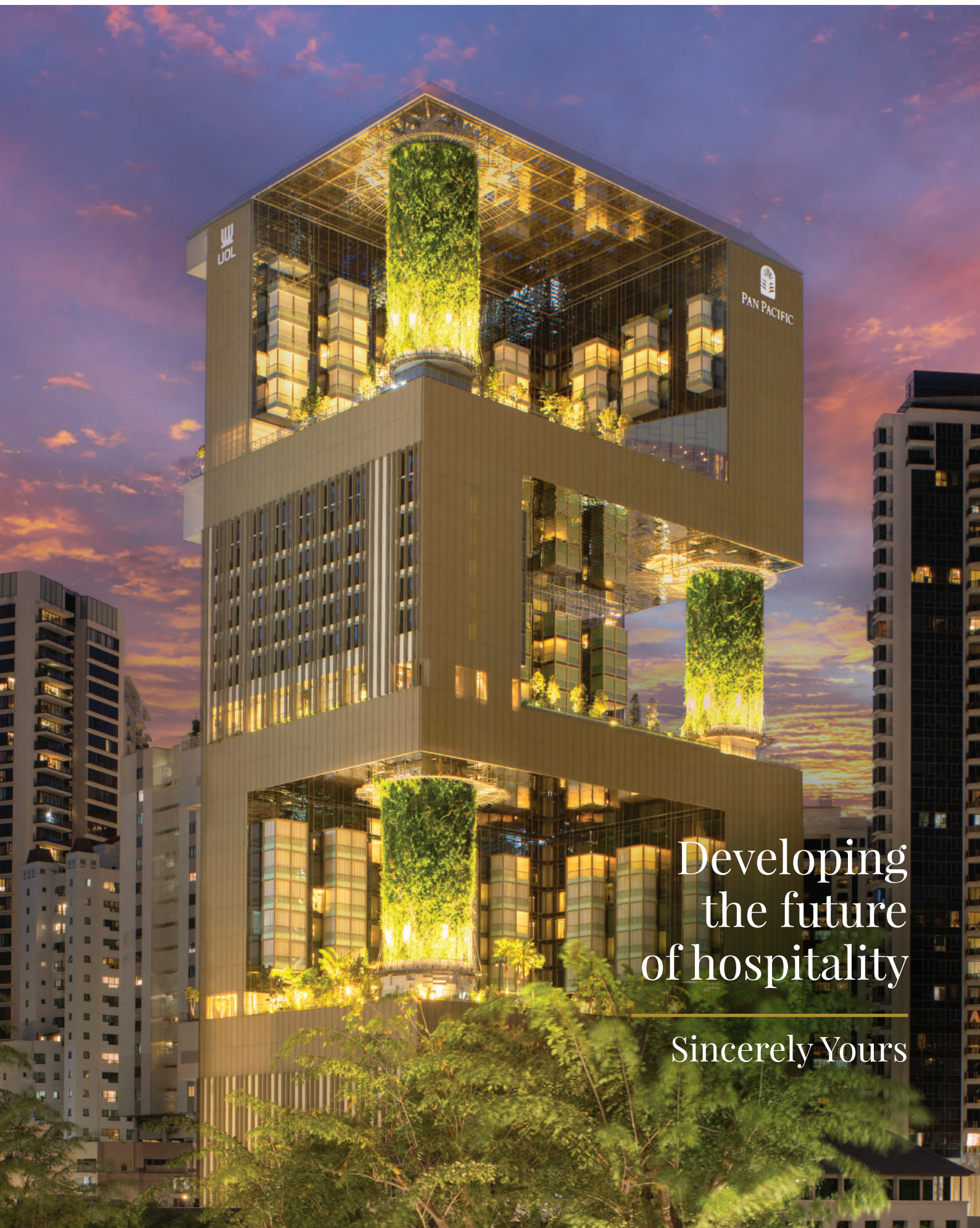




PAN PACIFIC
HOTELS GROUP

A Member of UOL Group



Developing
the future
of hospitality

Sincerely Yours

Your trusted global hospitality group

Pan Pacific Hotels Group

Pan Pacific Hotels Group is a global hospitality company that owns and/or manages more than 50 hotels, resorts and serviced suites across three brands – Pan Pacific, PARKROYAL COLLECTION, and PARKROYAL – Encompassing over 30 cities across Asia Pacific, North America, Europe and Africa. Headquartered in Singapore, it is a member of Singapore-listed UOL Group Limited.



Number of properties
Over 50*



Number of keys
Over 15,000*



Number of cities
over 30*



2023 forecasted
portfolio growth
15%

*including pipeline

Our Global Footprint

Legend:

- Pan Pacific
- PARKROYAL COLLECTION
- PARKROYAL



All information is correct at time of publication (June 2023).

Establishing global brands of choice

We deliver memorable experiences for today's travellers with a passion for sustainability.

52% Owned

48% Managed

We are recognised as a dedicated operator of hotels, resorts and serviced suites, which are owned by UOL Group and many other owners in the industry. We have gained the trust of new owners and successfully welcomed new managed properties into our portfolio. We look forward to having you join us.

Enhanced Integrated Distribution System



OUR INDUSTRY-LEADING,
NEW DISTRIBUTION
AND DIGITAL PLATFORMS
CONTRIBUTE

67%

of Total Room Revenue Achieved

EFFECTIVE BOOKING ENGINE
CONVERSION RATE

5%

Pan Pacific
Hotels
Group

vs

4%

Travel and
Hospitality
Industry

Recent Successes

TTG Awards 2022
Best City Hotel -
Singapore
**PARKROYAL
COLLECTION**
Pickering



Best Regional Hotel
Chain Awards by
Leading Trade
Publications



Tripadvisor
Traveller's Choice
Top Luxury Hotels
2022

Travel Weekly
Asia Reader's Choice
Awards 2022
Best Sustainable Hotel
in Asia Pacific
**PARKROYAL
COLLECTION**
Marina Bay



Sincerely Yours

Strategically located in cities across Asia, Australia, North America and Africa. Pan Pacific Hotels and Resorts and Pan Pacific Serviced Suites embody gracious and genuine hospitality, delivering personalised and thoughtful experiences with intuitive and sincere service from the heart.

At Pan Pacific, we believe that true luxury hospitality is always sincere and trustworthy.



PAN PACIFIC
HOTELS AND RESORTS



PAN PACIFIC
SERVICED SUITES

Sincere and Gracious. Dependable and Resourceful. Passion for Excellence.



Key identifiers:

- Graceful luxury positioning
- Key strategic locations
- Gracious hospitality and unwavering sincerity in our service
- Brand signature programmes include the Pan Pacific Ambassador, Sleep Experience Programme and Sincerely Yours Celebrations
- Operates both hotel and serviced suites
- Award-winning F&B concepts, which include Hai Tien Lo and Keyaki
- Pro-active sustainability programmes



Pan Pacific at-a-glance



Number of associates
Over 3,500



Number of cities
22*



Number of properties
28*



Number of rooms
8,211*



Pan Pacific Hotels and Resorts
Awarded China's Leading Lifestyle
Hotel Brand 2020-2022

Pan Pacific Singapore
Awarded Singapore's Leading
Business Hotel at the World Travel
Awards 2020-2022

PARKROYAL COLLECTION



PARKROYAL COLLECTION Pickering

Inspiringly Yours

With iconic biophilic design and architecture, PARKROYAL COLLECTION Hotels & Resorts offers guests a strong connection with nature and delivers inspiring experiences. Our Eco Wellness program further enhance their sense of wellbeing.

At PARKROYAL COLLECTION, we are passionate about living life without compromising on sustainability.

PARKROYAL COLLECTION

HOTELS & RESORTS

Creative. Purposeful. Passion for Life.



Key identifiers:

- Lifestyle luxury positioning
- Iconic biophilic design and architecture
- Focus on lifestyle and well-being
- Brand signature programmes include Eco Wellness, Urban Farming and Inspiringly Yours Celebrations
- Sustainability programmes such as energy saving intelligent sensors to regulate energy usage, rainwater-harvesting system, water recycling system and light motion solar cells



PARKROYAL COLLECTION at-a-glance



Number of associates
Over 850



Number of cities
2*



Number of properties
4*



Number of rooms
1,685*



PARKROYAL COLLECTION Marina Bay, Singapore
Won "Best Luxury Hotel in Singapore 2022"
at the Luxury Lifestyle Awards 2022

PARKROYAL COLLECTION Pickering, Singapore
Awarded the World's Leading Green City Hotel at
World Travel Awards 2018-2021, Asia's Leading
Green Hotel at World Travel Awards 2015-2022
and Winner of the Sustainable Design Category
at the HICAP Sustainable Hotel Awards 2020. TTG
Travel Awards 2022: Best City Hotel - Singapore

*including pipeline

PARKROYAL



PARKROYAL Langkawi Resort

Simply Yours

PARKROYAL Hotels & Resorts and PARKROYAL Serviced Suites provide upscale modern living in vibrant locales, where guests can make genuine connections with people and places, and have a sense of belonging to the destination in their true selves.

At PARKROYAL, the joy in simplicity and authenticity is in our nature.

PARKROYAL
HOTELS & RESORTS

PARKROYAL
SERVICED SUITES

Vivacious. Genuine. Passion for People and Places.



Key identifiers:

- Upscale modern living
- Focus on local connections and appreciate the joy of interactions
- Brand signature programmes include A Lively Social Space, Gateway to the Locales and Simply Yours Celebrations
- Human-centric design in neighbourhood locations
- Operates both hotels and serviced suites
- Pro-active sustainability programmes including filtered water taps in rooms



PARKROYAL at-a-glance



Number of associates
Over 1,900



Number of cities
17*



Number of properties
22*



Number of rooms
5,590*



PARKROYAL Melbourne Airport

Awarded Oceania's Leading Airport Hotel
at the World Travel Awards 2019, 2020 & 2022

PARKROYAL on Beach Road, Singapore

Among Top 25 Hotels in Singapore in
Tripadvisor's Travellers' Choice
Best of Best 2021
SBR National Business Award in Hospitality &
Leisure 2023

Pan Pacific DISCOVERY

Pan Pacific DISCOVERY is a programme that connects the independent brands and unique hotels of the Global Hotel Alliance. Rewarding members with instant benefits, unique experiences, and DISCOVERY Dollars (D\$) to enhance each journey.



Over
24 million
members



More than
40
brands



Over
100
countries



Over
800
properties

BENEFITS FOR YOUR HOTEL:

- Part of a larger network of over 800 hotels globally.
- Pan Pacific DISCOVERY members will enjoy recognition, membership benefits and exclusive local offers and experiences.
- A compelling rewards programme that drives repeat stays, incremental spend across the hotel, and cross-brand engagement across the GHA Network.
- Pan Pacific DISCOVERY encourages guests to stay in a brand's sister hotels, increasing "intra-brand" business and cross-visitation across global geographies.
- Our Pan Pacific DISCOVERY app allows members to make and manage bookings and also comes with a digital membership card that opens the door to dining privileges at hotel-operated restaurants.

DRIVING VALUE:

Members Contribution
to Hotel Room Revenue
as high as
65%*

*Number varies per location

Repeat Stay Ratio of
51%

[PANPACIFIC.COM/DISCOVERY](https://panpacific.com/discovery)



Opening Soon



Pan Pacific Jakarta

Opening within Tower 2 of the prestigious mixed-use development Thamrin Nine, Pan Pacific Jakarta will offer 158 keys and an extensive range of facilities, including a grand ballroom, swimming pool, children's pool, gym and fitness centre.

Its prime address gives it direct underground access to the upcoming Dukuh Atas MRT Station, as well as commercial spaces, entertainment, and retail offerings within an integrated environment.

Pan Pacific Jakarta is located within the same development as its sister properties, PARKROYAL Serviced Suites Jakarta and PARKROYAL Jakarta.



For more information:
contact us at development@pphg.com

PANPACIFIC.COM

 [/company/pan-pacific-hotels-group](https://www.linkedin.com/company/pan-pacific-hotels-group)



PAN PACIFIC
HOTELS AND RESORTS

PARKROYAL
COLLECTION

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