

Accessible public toilets

The hotel has 11 accessible WCs available throughout hotel including:

- 1 x unisex accessible WC on Basement Level 3 - Ballroom
- 1 x VIP Room with unisex accessible WC on Basement Level 3 - Ballroom
- 1 x unisex accessible WC on Basement Level 1
- 1 x Changing Places facility on Basement Level 1
- 1 x unisex accessible WC on Ground Floor – Ginger Lily Bar & Lounge
- 1 x unisex accessible WC on Level 2 – Straits Kitchen Restaurant & Bar
- 1 x unisex accessible WC on Level 3 – Market Square (Meeting & Events floor)
- 1 x unisex accessible shower room with WC on Level 4 – SENSORY Wellbeing floor
- 2 x unisex accessible WCs on Level 4 which offer a choice of right-hand and left-hand transfer
- 1 x unisex accessible WC on Level 5 – Meeting Place (Meeting & Events Floor)

Accessible bedrooms and bathrooms

The hotel offers a total of 237 guest rooms located between levels 06-19. 10% of the bedrooms (24 rooms) are designed to be spatially accessible to wheelchair users. 12 of these are wheelchair accessible and fully fitted out with 2 being fitted with tracking hoists in the bedroom and bathrooms. A further 12 rooms offer easy adaption upon request or guest booking demand. Wheelchair adaptable rooms have the same spatial layout and sanitaryware fittings as the wheelchair accessible rooms and have alarm pull cords and reset buttons fitted from the outset. Grab rails can be installed if needed at a later date and the walls have been suitably reinforced so this can easily be done retrospectively. Guest bedrooms accord with the provisions of AD M 4.24 including routes to the room, circulation within the room, storage facilities, sanitary accommodation and emergency assistance alarms. The configuration of the rooms is unique: they draw upon the spatial requirements set out in AD M and associated diagrams as well as BS 8300 in order to provide suitable approach and transfer spaces for accessing the bed and using the WC, basin, shower or bath. From point of entry, doors provide suitable effective clear widths and circulation spaces in the bedrooms allow wheelchair users or people using other mobility aids to manoeuvre at the side of the bed and transfer independently. Sanitary accommodation within the rooms conforms to the objectives and design considerations required to achieve a level of service equivalent to AD M Diagram 24. The bathroom layouts do not accord with Diagram 24 however provide suitable space to the side and to the front of the WC pan, access to the washbasin and shower. *09 rooms have a wheelchair-accessible shower. *16 rooms have accessible bath and accessible shower provision

Pacific Ballroom

The Pacific Ballroom is located at Level B3 with a pre-function space and cloakroom. A VIP room with a unisex accessible WC is available. Further sanitary facilities incorporating a unisex accessible WC and separate-sex provision. A baby change facility included in the female sanitary facilities. A suitable assistive listening system is provided to support hearing aid users in the Pacific Ballroom.

Market Square & Market Place

There are four meeting rooms in Market Square located on Level 3 and a further 5 meeting rooms in Market Place on Level 5 which are accessed via the passenger lifts. The meeting rooms are generally large enough to allow unimpeded circulation and access. A mixture of seating is provided, including some chairs with armrests, and desk supports allow unimpeded access for wheelchair users. Sanitary accommodation, incorporating separate-sex facilities and a unisex accessible WC, with provision conforming to AD M and BS 8300. Suitable assistive listening systems will be provided to support hearing aid users using the meeting rooms

SENSORY Wellbeing

Level 4 houses the Sensory Wellbeing facilities – two treatment rooms, gym and associated changing facilities with a swimming pool and an adjacent pool lounge area located between Level 03 and 04.

- In order to incorporate the swimming pool within the floor levels, there is a 1980mm change of level which is addressed by stairs and an adjacent platform lift. The stairs and platform lift between the levels conform to AD K, AD M and BS 8300.
- A pool hoist (Digi Project model F145) is provided with anchor points adjacent to the pool in two locations.
- Changing facilities include separate-sex provision each with a sauna, steam room and baby change facilities and a separate unisex accessible shower room with WC. The sauna and steam room are large enough for a wheelchair user to access them and are fitted with emergency alarms.
- There are further separate-sex WC facilities available, with two additional unisex accessible WCs offering a choice of right-hand and left-hand transfer.
- The gym is equipped with resistance machines, free weights, accessories and a D-Wall.

Changing Places (CP) Toilet

A Changing Places (CP) toilet is provided at Level B1, alongside the other public toilets serving the hotel reception and Ginger Lily Bar & Lounge. The CP toilet includes peninsular WC for assisted use, a ceiling track hoist, height adjustable changing bench and a basin to meet the needs of disabled people with profound and multiple impairments, as well as other serious impairments such as spinal injuries, muscular dystrophy, multiple sclerosis or an acquired brain injury

Straits Restaurant & Bar:

A mixture of seating is provided in the dining areas, including chairs with armrests and back support. Table supports allow unimpeded access for wheelchair users and wheelchair access is available to self-service counters. An accessible WC and separate-sex WC facilities are provided for guest use on Level 2 where Straits Kitchen is allocated. The female facilities include a baby change table in the enlarged cubicle.

Ginger Lily Bar & Lounge

There is a 660mm change in level between the hotel reception and Ginger Lily Bar & Lounge. The two levels are linked by steps and a platform lift. Ginger Lily Bar & Lounge has two sets of automated doors providing step-free access to the terrace. A mixture of seating is provided including chairs with armrests and back support. Seating is a variety of heights with adequate space for wheelchair users to sit with other guests. Suitable assistive listening systems are provided to support hearing aid users in Ginger Lily Bar & Lounge in accordance with AD M. Ginger Lily has automated doors providing step-free access to a terrace. The bar counter is 1050mm high and any guests or visitors unable to be served directly at the bar due to its' height will be offered table service. There is a unisex accessible WC available in Ginger Lily Bar & Lounge.

Devonshire House – SHIOK!

The patisserie is located at ground level within the Devonshire House Building, with entry via a double door set. A mixture of seating is provided in the patisserie, including some chairs with armrests and back support. Seating is a variety of heights with adequate space for wheelchair users to sit with other guests. Suitable assistive listening systems are provided to support hearing aid users at the service counter, in accordance with AD M. The service counter is 950mm high and any guests or visitors unable to be served directly at the counter due to its height will be offered table service. The WC facilities are located on the 4th floor which is accessed via two passenger lifts. The 4th floor incorporates a unisex accessible WC and additional separate-sex facilities (each with a baby change table incorporated into an enlarged cubicle).

Devonshire House – Silverleaf Bar

The bar is located on the third floor of the Devonshire House Building and is accessible via two passenger lifts. A mixture of seating is provided in the bar including chairs with back support. Seating is a variety of heights with adequate space for wheelchair users to sit with other guests. Suitable assistive listening systems are provided to support hearing aid users at the service counter, in accordance with AD M. Any guests or visitors unable to be served directly at the bar due to its height will be offered table service. The WC facilities for both outlets are located on the 4th floor which is accessed via two passenger lifts. The 4th floor incorporates a unisex accessible WC and additional separate-sex facilities (each with a baby change table incorporated into an enlarged cubicle).